More Executives “Walking in Our Shoes”

“The visit helped remind me what a valuable asset IRMC is to the community and how the people working in patient care and those that support them really make the difference in how we are perceived.”

This statement came from Rick Van Lith, Pharm. D., VP/Strategic Planning and Business Development, after he recently spent time shadowing Laurel Maddox, R.N., Ambulatory Infusion, as part of the Walk in Our Shoes program. Laurel also had a positive reaction—

“It was valuable to see the patients’ positive response to the administration participation. I feel it made the patients feel even more valued and respected.”

More executives are participating, including Jeff Susi, President/CEO, with Jenni Copeland, R.N., BSN, Cardiac Stepdown Unit, and Elaine McLeod, R.N., Room Service Ambassador; and Karen Mitchell, Chief Human Resources Officer, with Jennifer Bailes, R.N., PCCN, ICC Charge Nurse, Lisa Hedenstrom, Ph.D., R.N., Senior VP/Chief Nursing Officer/Chief Patient Safety Officer, has been busy rounding in various departments, receiving valuable feedback from staff.

Others areas that executives plan to visit include Pointe West Walk-in Care, Case Management, PACU, and 4E/4S.

The program fosters a deeper understanding and appreciation of the many contributions of staff by having the executive team members shadow them to learn more about their positions within the organization.

Directors or managers submit requests for the staff member who participates in the shadowing experience. If you would like to request a match, contact Katy Hall, Administrative Resident, by email at kateland.hall@irmc.cc.

Two-sided ID Badges Are Here

Having trouble reading someone’s ID tag because it’s backward? Tired of looking down to see your own ID badge has flipped around? Well, not anymore! Starting now, the process begins to add a second ID badge for all employees.

Since many ID badges “flip around” on people’s shirts, we want both sides to be “booked-ended” with photo ID badges.

Second badges were distributed to all cost centers, and all staff should have received the badges from their managers. All new hires will receive two ID badges. Second badges will not have the “chip” technology for touch access doors, but the barcode on the back will still swipe doors and work for all other barcode uses.
Safety Culture Survey

To cap off National Nursing Assistants Week, IRMC had its first potluck lunch for its CNAs, NAs, medical assistants, mental health techs and OB techs. Nursing assistants are a vital part of the healthcare team, providing basic care for patients, working closely with nurses and others to keep a patient safe and comfortable when they are ill or injured. More than 200 attended.

Hip and Knee Replacement Seminar on June 21 at 3 pm

Join us at HarborChase where orthopedic surgeon George Nichols, M.D., will talk about hip and knee replacement surgery and how it could affect you as well as answer any questions you might have. The talk is open to the public. Harbor Chase is located at 4150 Indian River Blvd. in Vero Beach. Light refreshments and drinks will be served. The talk is on Tuesday, June 21, beginning at 3 pm. Spread the word and don’t forget to invite patients and colleagues!

Certified Nursing Assistants Celebration

IRMC Wins Quality Award in Heart Failure Guidelines

Indian River Medical Center just received the American Heart Association’s Get With The Guidelines® – Heart Failure Silver Quality Achievement Award. The award recognizes IRMC’s commitment and success in implementing specific quality improvement measures outlined by the American Heart Association/American College of Cardiology Foundation’s secondary prevention guidelines for patients with heart failure.

Thank you everyone who made this possible!

Stay in the Know!

Stay up to date with the latest from IRMC. Sign up to receive important updates and news by going to IndianRiverMedicalCenter.com and looking for the Join Our Newsletter link at the bottom of the right hand column on the home page. Or spend some time on the website and a sign-up box titled Join Our Mailing List will pop up. It’s news you won’t find anywhere else!